

---

# Success story

**Leading Retailer  
Seamlessly Replaces  
Internal Operating  
Systems Without  
Loss of Service**





## Mosca Hnos. Case Study

Mosca Hnos. (Mosca Brothers) was born in 1888 in Uruguay, under the name of "The People's Library". Soon after, it grew quickly thanks to growing market demand, with the addition of an English books section as well spaces for children's literature.

In the period of the greatest cultural flourishing of the country, which gave rise to a generation of artists and intellectuals who transcended borders, Mosca Hnos. became a cultural reference to the society of the time.

Among its most frequent customers you could find eminent personalities like José Enrique Rodó and Juan Zorrilla de San Martín.

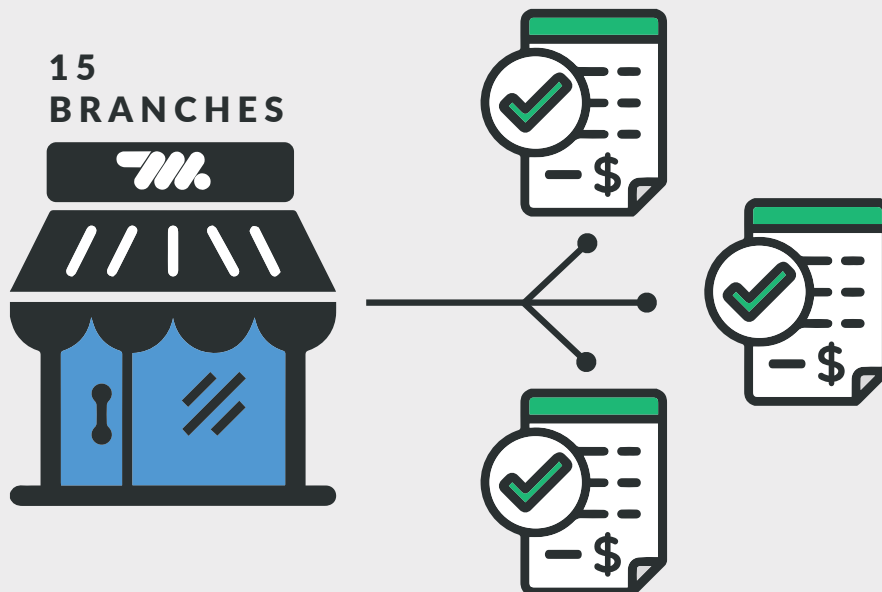




## The Problem

Mosca Hnos. was undergoing an ambitious change- the restructuring of its company operations systems such as logistics management, electronic invoicing and the invoicing system in 15 stores/branches throughout Montevideo and other Uruguayan provinces.

Mosca Hnos. needed proper support for working with accounting, financial and logistical regulations, taking them into consideration while ensuring that their new systems were highly operative.





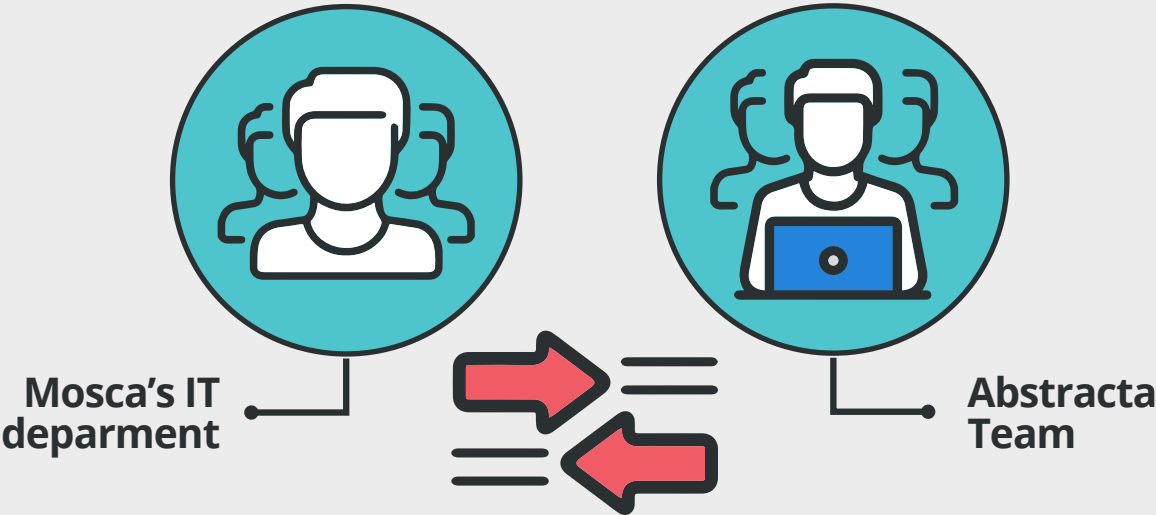
## Our Solution

Mosca Hnos. decided to hire Abstracta to help them assure the quality of the deliverables that they received from many different developers and suppliers.

The Abstracta team's main objective was to work closely with the IT department to give specific support according to normative and accounting principles and to consider the

Tax Entity regulations while achieving the high quality needed for the Electronic Invoicing System.

We implemented a functional testing process by analyzing user needs, designing test cases and executing tests, and obtaining results pertaining to the quality of the deliverables.



## A+ Results

Abstracta ensured Mosca Hnos. that all the changes flowed seamlessly without any inconvenience, successfully meeting the deadlines and making major changes without a loss of service at any time, a fact that has been valued and highlighted by the Board.

According to the Mosca Hnos. IT Director, the greatest value that Abstracta provided them was that we improved the way they related with their solution providers and developers, significantly improving the qua-

lity of deliverables they received from them. After working with us, Mosca Hnos. was assured that any development deliverable they received would be tested methodically and professionally, and that any error or defect would be detected immediately, before delivery.

Furthermore, we personally trained certain areas of the company on how to use their new systems so that employees would feel confident while using them.



*“Working with Abstracta has been a very valuable experience. From our first project, we have been able to count on them as a capable, serious, proactive, and professional team that is highly results oriented and committed to those results.”*

DIEGO LEPORE, IT MANAGER MOSCA GROUP

# Improve the quality of your systems today

Contact us

abstracta 

[abstracta.us](https://abstracta.us)

[in](#) [🐦](#) [f](#)